

SOARScholars

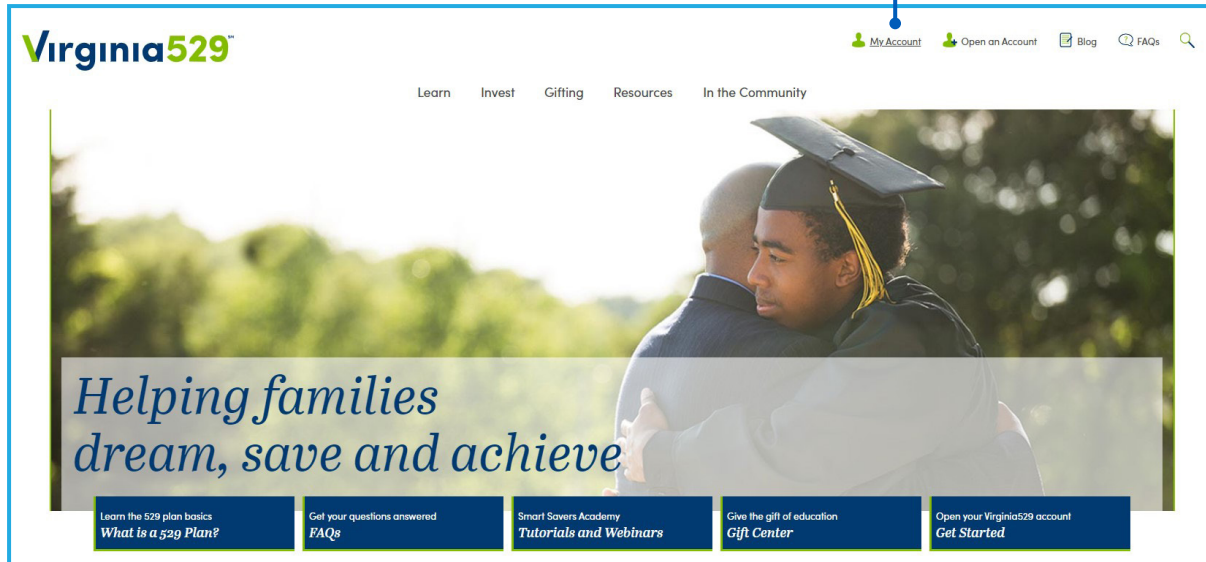
Setting Up Online Accounts



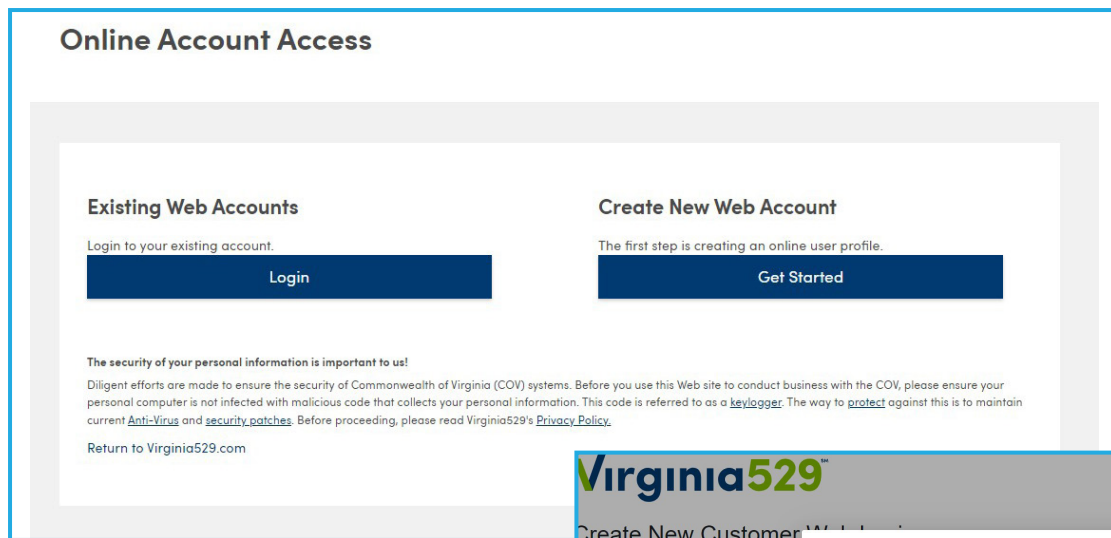
Congratulations! You've received a SOAR Scholars award!
This guide should answer your questions about setting up your online account to view your account balance and request withdrawals.

CREATE USERNAME AND PASSWORD

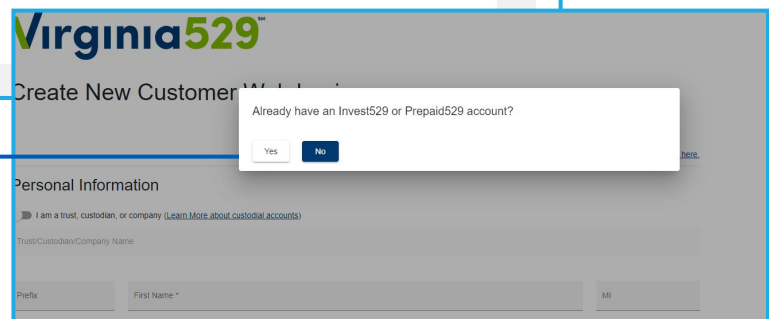
Step 1: Go to Virginia529.com and click **My Account**.



Step 2: Under **Create New Web Account**, click the **Get Started** button.



Tip: When the pop-up appears, click the **Yes** button.



Step 3: Enter the required information and click **Submit**.

Existing Customer Details

Social Security Number *

Virginia529 Account Number *

Zip Code *

Submit

Tip: For the **Virginia 529 Account Number**, you must enter: **10232028**

Tip: If you moved since joining SOAR Scholars, use the **Zip Code** from your address when you first joined.

If you receive an error message, call Virginia529 Customer Service at 1-888-567-0540 for assistance.

Step 4: Create your **Username** and accept the **Terms & Conditions**.

Login

Username *
SOAR_Scholar

Save & Continue

Terms & Conditions

Virginia529 is making every effort to provide you with the highest level of online user experience within your account. In order to ensure compliance with applicable regulations, please read below the new terms of agreement for online account access. If you choose to agree, please select 'I Agree' below and you will be directed to your account. If not, please select 'Exit' and you will not be granted online account access to your account.

Prior to using Virginia529's online account access, you must affirmatively consent to the terms of our Online Access Agreement ("Agreement"). Online Access permits you to electronically initiate certain account transactions and review account information with Virginia529 ("Virginia529"). This Agreement contains the terms that govern your use of Online Access. You can agree to the terms of this Agreement by clicking on the **I Agree** button at the end of this Agreement.

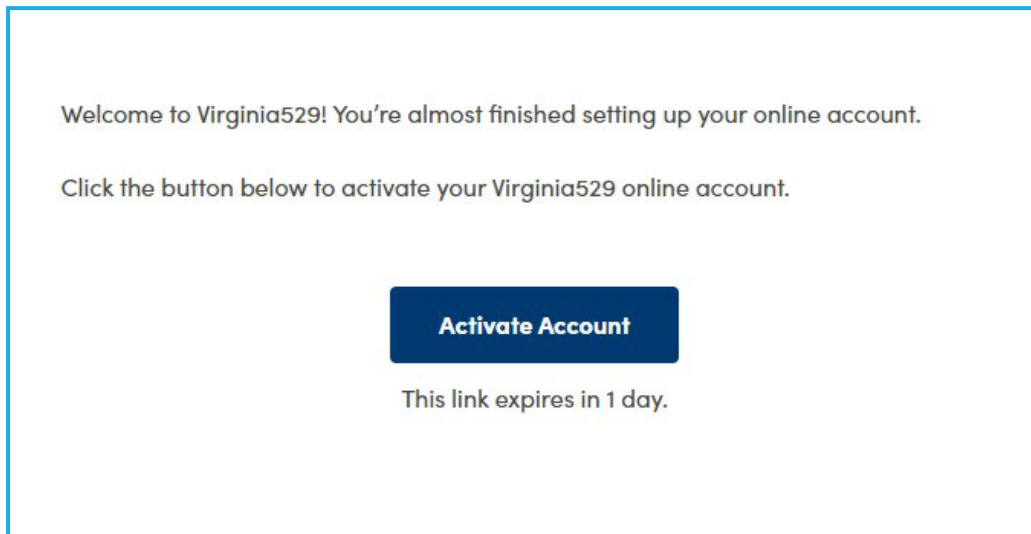
Prior to consenting to this Agreement you must be informed of: (a) the option to receive a paper or non-electronic form of the record and the transactions or category of records that may be provided; (b) your right as a customer to withdraw this consent along with any of the conditions, consequences or fees in the event of such a withdrawal request and the procedures necessary to withdraw; (c) the procedure for requesting a paper copy of an electronic record; (d) your obligation to inform us and update us of how we can contact you electronically; (e) hardware and software requirements for access to and retention of electronic records; and (f) your responsibility to provide proof of your ability to access the information and electronically consent to all of these.

Records Available – Your Virginia529 account's transaction history that may normally be provided in writing may be provided electronically if you have consented to receive such records electronically and you have not withdrawn such consent.

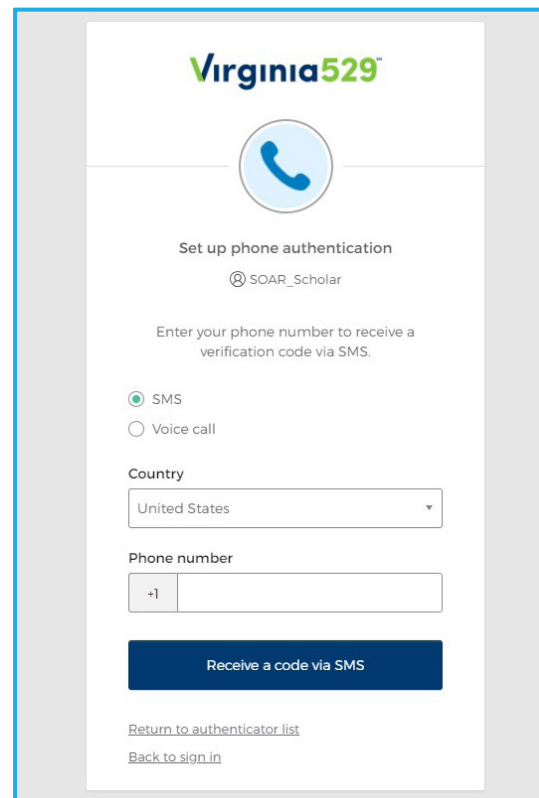
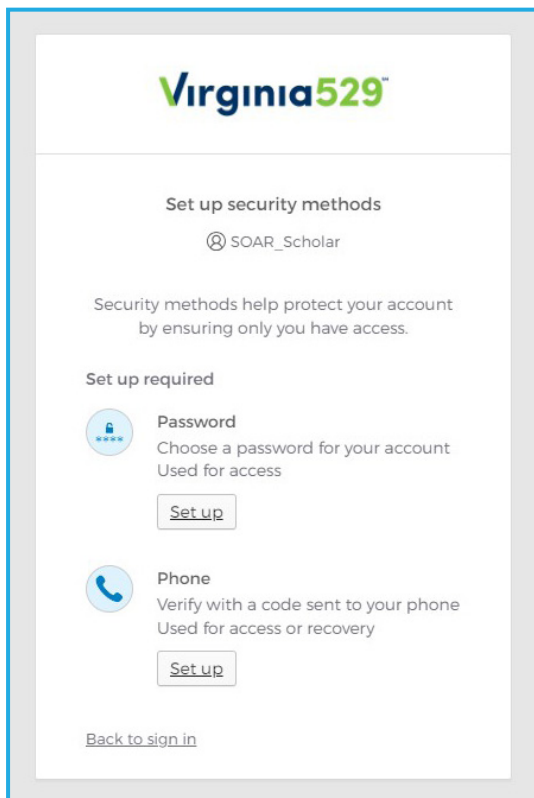
I understand the terms and conditions above

Submit

Step 5: Activate your online account. You'll receive an activation email from Virginia529. Click the button in the email to finish setting up your account.



Step 6: Set up a **password** and a **phone number** for multi-factor authentication.



Step 7: Log into your online account using your new username and password.

You'll also be asked to "verify" it's you by sending yourself a one-time code.

Online Account Access

Existing Web Accounts
Login to your existing account.
Login

Create New Web Account
The first step is creating an online user profile.
Get Started

The security of your personal information is important to us!
Diligent efforts are made to ensure the security of Commonwealth of Virginia (COV) systems. Before you use this Web site to conduct business with the COV, please ensure your personal computer is not infected with malicious code that collects your personal information. This code is referred to as a [keylogger](#). The way to [protect](#) against this is to maintain current [Anti-Virus](#) and [security patches](#). Before proceeding, please read Virginia529's [Privacy Policy](#).
Return to [Virginia529.com](#)

Step 8: Review profile information. After creating your username and password, you'll be asked to review your contact information. Be sure that your mailing address, phone number and email address are correct.

Address Information

Mailing Address

Country *
United States

Street Address *
9000 Arboretum Parkway

Apt / Floor / Suite

City *
North Chesterfield

State/Province *
Virginia

Zip Code *
23235

My physical address is the same as my mailing address

Update Address Information

If your information isn't correct, click the **Update** buttons to enter the correct information.

If your information is correct, click the **My Information is Correct** button.

You are required to verify all data periodically

Please review your information. You can continue where you left off by using this button.

My Information is Correct

Once you've reviewed your information, your account summary will appear.

SOAR Scholars Account Summary

Scholar Name:

As of: 08/01/2023

Account Information

Product:	Invest529 Account - Stable Value
Account Status:	Closed
Expected Usage Date:	July 1, 2021
Unit Price (NAV) as of 06/29/2023: ⓘ	\$20.760726
Unit Balance as of 06/29/2023:	.0000
Account Value as of 06/29/2023:	\$.00

Award Details

Award Date	Award Amount	Award Units
June 27, 2019	\$500.00	26.0061
June 20, 2020	\$500.00	25.4074
June 22, 2021	\$1000.00	49.9490
Total	\$2000.00	101.3625

Distribution Details

Distribution Date	Distribution Paid To	Distribution Amount	Distribution Units
May 22, 2023	Longwood University	\$2098.54	101.3625
Total		\$2098.54	101.3625

SOAR Scholar Information

Name:

Permanent Address:

Permanent Phone:

Email:

Date of Birth:

Account Owner

Name: Virginia529

Address: 9001 Arboretum Pkwy
Richmond, VA 23236

Toll-Free Phone: (888) 567-0540

Website: Virginia529.com

Federal School Code Search

Invest529 accounts can only be used at eligible schools, meaning it has a Federal School Code.

[Look up your school](#)

Enrolled in a Registered Apprenticeship Program?

You are unable to make online withdrawals for registered apprenticeship programs. Please contact the SOAR Program Manager for further assistance.

[Contact Virginia529](#)

For information about making withdrawals from your account, see the [SOAR Scholars Withdrawal Guide](#) or [watch a video](#).

SOAR Scholars

Virginia529
9001 Arboretum Parkway
North Chesterfield, VA 23236
Toll-free 1.888.567.0540
Virginia529.com

V1.0 9/30/2023